

**Doyle, Dan**

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**From:** MacDonald, David  
**Sent:** Wednesday, September 21, 2011 10:34 AM  
**To:** AfterIreneCT  
**Subject:** FW: clp response to storm

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**From:** JOAN HENDERSON [mailto:jrhenderson7595@sbcglobal.net]  
**Sent:** Wednesday, September 21, 2011 10:33 AM  
**To:** MacDonald, David  
**Subject:** clp response to storm

good morning, my name is joan r henderson. my husband, norman w henderson and i reside at 15 sunset drive in weston, ct. 06883. i will make this brief:

for a number of years, clp has had a medical alert on our account due to my husbands terminal illness and incapacity. i have never had a satisfactory response from them and they have never been helpful. however, i will focus on the recent hurricaine. i lost power for seven days. during that time i received 3 "robo" calls telling me that "we notice a medical alert on your account". we advise you to evacuate to another location. when the power came back on, i received another "robo" call saying they hoped they "hoped they were helpful" during the outage. unfortunately for us, my husband cannot be moved and, if he could, a shortage of available beds can be a problem. i am hopeful that our legislators will be able to move clp to doing whatever is necessary to provide better service for the sick and disabled.

cordially,  
joan r henderson

9/23/2011